

HARNITEK

You can now register for the warranty; the warranty will start from the date of commissioning.

This warranty covers the Harnitek components only.

The warranty does not cover radiators, cylinders, UFH, valves, pumps etc. In order to maintain your extended warranty you will need to have a maintenance agreement in place, and ensure that required checks are carried out annually. Your unit is not automatically registered for warranty, your installer needs to return a copy of the commissioning form to warranty@harnitek.co.uk. Once this is done a certificate and a maintenance book will be emailed to the applicant, please make sure you have a copy of this certificate, and proof of maintenance.

Harnitek may ask for this when a warranty claim is made.

Installation details

Installation Details

Your Name

Your email address

Outdoor model number

Outdoor serial number

You will find this on the side of the heat pump

Indoor unit model number

Date delivered

Name of Homeowner

End user email address

Installation address

Post code

Installation Details

Company name

Engineers name

Office telephone number

Is this your first Harnitek Install YES / NO

Date delivered / /

Will you or your company be maintaining the Unit? YES / NO

Install Photos

Please take at least 6 photos showing the outdoor unit, control box and cylinder cupboard.

For extended warranty a Harnitek approved engineer must fulfil service



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Heating Mode Commissioning Data

What type of system do you have?

Pre-Plumbed / Separate Cylinder/ Combi

Is there a Header, Buffer or Heat Exchanger installed?

You need to measure the following and record the data:

Flow temperature at Heat Pump

Measure with pipe thermometer

Return from Heating into header / plate

Return temperature at Heat Pump

Flow rate from flow meter

Flow temp into header / plate

Air temp at the back of the unit

Return from header / plate

Ambient air temperature
Measure from the garden

Flow temp out of header / plate to heating

Hot Water Mode Commissioning Data

You must be running the heat pump in hot water mode for this section

Hot water cylinder model No.

Water flow temp at cylinder

Measure with pipe thermometer

Cylinder water temp at start-up

Measure from the remote controller

Water return temp at cylinder

Measure with pipe thermometer

Cylinder water temp after 30mins

Measure from the remote controller

Flow Rate

Measure from the flow meter

